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3. Removal is proper pursuant to 28 U.S.C. §§ 1441(a)-(b) and 1446, because this action is a civil action of which this Court has and would have had original jurisdiction. One or more of Plaintiff's claims are based on federal laws. In her Complaint, Plaintiff alleges a claim for relief under the federal Americans with Disabilities Act ("ADA") and Title VII of the Civil Rights Act of 1964, both of which are federal statutes. In addition, Plaintiff alleges a separate cause of action under the Equal Pay Act. While Plaintiff does not specify the statutory law upon which this claim is based, she is presumably relying on the federal Equal Pay Act, codified at 29 U.S.C. § 206(d).

- 4. As for Plaintiff's remaining claim for violation of the California Fair Employment and Housing Act (Cal. Govt. Code § 12940), the Court has jurisdiction to adjudicate this claim under 28 U.S.C. § 1441(c). All three of Plaintiff's claims arise out of the same alleged operative facts – the alleged wrongful termination of her employment. Indeed, the same general allegations of the complaint support all three theories. For those reasons, the claims form part of the same case or controversy, and this Court has supplemental jurisdiction to adjudicate any non-federal claims pursuant to 28 U.S.C. § 1367(a).
- Upon information and belief, the documents attached hereto as Exhibits A-D 5. comprise all pleadings filed and served in this action and, as far as I know, comprise the entire state court file.

DATED: May 10, 2007

McDONOUGH HOLLAND & ALLEN PC

Attorneys at Law

SUSAN L. SCHOENIG

Attorneys for Defendant Prison Health Services,

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EXHIBIT A

Page 4 of 34

00376

Michael C. Cohen, Esq., Bar No. 65487 LAW OFFICES OF MICHAEL C. COHEN 1814 Franklin Street, Suite 900 Oakland, CA 94612 (510) 832-6436

Plaintiff,

Defendants.

SELL S TINE TYDOT BEE

Attorneys for Plaintiff

MERYL BORDERS-HUMPHREY,

PRISON HEALTH SERVICES, INC.

and DOES 1 to 10, inclusive

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vs.

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27 28 SUPERIOR COURT OF CALIFORNIA COUNTY OF CONTRA COSTA UNLIMITED JURISDICTION

C 07

Case No.

COMPLAINT FOR VIOLATION OF STATE STATUTES PROHIBITING EMPLOYMENT DISCRIMINATION, VIOLATION OF TITLE VII OF THE CIVIL RIGHTS ACT, AS AMENDED, VIOLATION OF THE EQUAL PAY ACT.

DEMAND FOR JURY TRIAL GENERAL ALLEGATIONS

Plaintiff, Meryl Borders-Humphrey, alleges:

- Plaintiff Meryl Borders-Humphrey (hereinafter referred to as "plaintiff") is an African American woman over eighteen years of age, who at all relevant times alleged herein was employed by Prison Health Services, Inc., and worked in the County of Contra Costa, State of California.
- Defendant Prison Health Services, Inc. (hereinafter referred to as "defendant") is a business entity, which at all

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relevant times alleged herein was doing business in Contra Costa County, State of California.

- Defendant, at all relevant times alleged herein was plaintiff's employer as defined by the California Government Code, and subject to suit under the California Fair Employment and Housing Act, Government Code \$12900 et seg.
- Plaintiff is ignorant of the true names and capacities of the defendants sued herein as DOES 1 to 10, inclusive and therefore sues these defendants by such fictitious names. Plaintiff will amend this complaint to allege their true names and capacities when ascertained. Plaintiff is informed and believes and thereon alleges that each of the fictitiously named defendants is responsible as hereinafter shown for the occurrences and injuries alleged in this complaint.
- 5. Plaintiff is informed and believes, and thereon alleges, that at all times herein mentioned, each Doe, defendant named herein was the agent and/or employee of the remaining Doe defendants, and in doing the things hereinafter alleged, was acting within the course and scope of such agency and/or employment.
- The unlawful employment practices complained of herein occurred in Contra Costa County, State of California.
- Plaintiff is a person protected by the California Fair Employment and Housing Act, Government Code §§ 12926, 12940 et seq., in that she is an African American woman, a member of a racial minority group; she is over weight; her employer perceived her as having a disability because she was over weight, defendant

Case 3:07-cv-02516-JSW

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- falsely accused plaintiff of wrongful conduct in retaliation for plaintiff's prior complaints to defendant about defendant's failure and refusal to pay plaintiff night differential pay for work plaintiff performed for defendant at night.
- 8. Plaintiff at all times alleged herein, except as otherwise alleged herein, was employed by Prison Health Services, Inc. She reasonably and satisfactorily performed all of her job duties, and conditions of her said employment, with reasonable competence until defendant terminated her employment without just cause.
- 9. Barbara Chambers a managerial employee of defendant, has been harassing and or discriminating against plaintiff since September 2005, and continuing. On May 19, 2006, defendant arbitrarily terminated plaintiff's employment. Defendant terminated plaintiff's employment to discriminate and or harass plaintiff to cause plaintiff to suffer emotional distress, severe emotional distress and to cause plaintiff to lose income, because of plaintiff's race, (African American), and or her weight, (over weight), and or defendant's perceived disability because of plaintiff's weight, and or to retaliate against plaintiff because of plaintiff's prior complaints against defendant for alleged discrimination based on defendant's failure to pay plaintiff night differential pay for night time work plaintiff performed for defendant.
- 10. On or about May 19, 2006, defendant falsely stated that it terminated plaintiff's employment for just cause, allegedly due to her "failure to perform job duties as required. On 4-11-

 0.6 you failed to assess an inmate having a seizure on the transportation bus at GDDF. On 5-5-06 you were observed sleeping on the job and as a result of your sleeping on the job, the job duties required of you during that shift were not performed. These occurrences combined establish a pattern of behavior that is not acceptable.

The instances stated above are considered just cause for termination.

On 12-29-05 you failed to treat an inmate on the concrete floor at GDDF suffering from a bleeding head injury due to a seizure episode."

- Defendant's stated reason for terminating plaintiff's employment is a pretext.
- 12. At all relevant times alleged herein, the acts of defendant and failure to act, alleged herein were done by employees and or agents of defendant, acting in the course and scope of said employment and or agency.
- 13. Plaintiff is informed and believes and thereon alleges that at all relevant times alleged herein, the acts of defendant and failure to acts, alleged herein were done by managerial employees of defendant, acting in the course and scope of said employment and or agency.
- 14. At all relevant times alleged herein, defendant knew or should have known that its employee(s), were unlawfully discriminating and or harassing plaintiff, because of plaintiff's race, and or plaintiff's perceived disability, and or retaliating against plaintiff because of plaintiff's prior complaint against

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defendant for defendant's alleged failure to pay plaintiff night differential pay for work plaintiff provided to defendant at night, and defendant failed and refused to take all reasonable actions to stop the discrimination, and or harassment and or retaliation from occurring.

- 15. The actions and failures to act of defendant and DOES 1 to 5, inclusive, and each of them, were severe and pervasive such that it created a hostile work environment for plaintiff.
- 16. Defendant and DOES 1 to 5, inclusive, and each of them, despite knowledge and or adequate opportunity to learn of the misconduct of its agents and or employees, retained said defendants, agents and or employees in its service, and thereafter propted, approved and ratified the acts, omissions and misconduct of said defendants.
- 17. As a proximate cause of the alleged acts of defendant and DOES 1 to 5, inclusive's, and each of them, plaintiff has suffered pain and emotional distress, severe emotional distress, lost income and wages, and is reasonably certain to lose income and wages in the future, incurred medical expenses, and other incidental and out-of pocket expenses, all to plaintiff's damage in an amount to be shown according to proof at trial.
- 18. Plaintiff hereby demands a jury trial on the claims stated herein this complaint.

FIRST CAUSE OF ACTION

GOVERNMENT CODE \$\$12920, 12921, and 12940 et seq.

Plaintiff realleges and incorporates by reference Paragraphs 1 through 18 of the Complaint as though fully set 1. forth at length herein.

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- Defendant violated California Government Code Section 12920, 12921, 12940 et seq., (a) (f), and California Constitution, by doing the acts alleged herein; said acts included but are not limited to:
- a. Discriminating against plaintiff on the job because of plaintiff's race, and or perceived disability, weight, and or in retaliation for plaintiff's prior complaints of discrimination;
- b. Harassing plaintiff on the job by creating a hostile work environment for plaintiff, because of plaintiff's race, and or perceived disability, weight, and or in retaliation for plaintiff's prior complaints of discrimination;
- c. Terminating plaintiff's employment because of plaintiff's her race, and or perceived disability, weight, and or in retaliation for plaintiff's prior complaints of discrimination;
- d. Failing to take immediate and appropriate corrective action to remody the unlawful employment discrimination/harassment or retaliation;
- e. Failing to take all reasonable steps necessary to prevent unlawful discrimination, harassment or retaliation from occurring on the job;
- 21. Prior to filing her lawsuit herein, plaintiff timely filed a complaint with Department of Fair Employment & Housing, (hereinafter referred to as DFEH). A copy of plaintiff's complaint is marked Exhibit A, attached hereto and incorporated herein by this reference.
 - 22. Prior to filing her lawsuit herein, plaintiff received

a "Right	To	Sue	Letter"	from	DFEH.	A	сору	of	the	Right	To	Sue
Letter i	s ma	arked	l Exhibit	В,	attache	d	heret	:o a	and :	incorpo	orat	:ed
herein b	y th	is r	eference									

- 23. Plaintiff filed her lawsuit herein within one year of the date she received the DFEH Right To Sue Letter.
- 24. Plaintiff exhausted her administrative remedy prior to filing, her lausuit herein.
- 25. The conduct of defendants, and each of them, alleged herein was willful, wanton, malicious, and oppressive, in that defendant know or should have known that its conduct was unreasonable and or illegal. Furthermore, defendant's acts were carried out :: willful and conscious disregard of plaintiff's rights and wall-being such as to constitute malicious, despicable conduct with: the meaning of California Civil Code \$3294, entitling pl:: :: iff to punitive damages in an amount appropriate to punish or make an example of defendants.
- 26. Defendant's conduct proximately caused plaintiff to retain an attorney to represent her and to incur attorney fees.

SECOND CAUSE OF ACTION

VIOLATION OF TITLE VII; AMERICANS WITH DISABILITIES ACT

- Plaintiff realleges, and incorporates by reference, Paragraphs 1 through 18, 25, 26 of the Complaint as though fully set forth at length herein.
- 28. Defendant violated Title VII of the Civil Rights Act of 1964, as ame dely American With Disabilities Act, by doing the acts alleged in rein; said acts included but are not limited to:

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a. Discriminating against plaintiff on the job because of plaintiff's race, and or perceived disability, weight, and or in retaliation for plaintiff's prior complaints of discrimination;

- b. Harassing plaintiff on the job by creating a hostile work environment for plaintiff, because of plaintiff's race, and or perceived dissility, weight, and or in retaliation for plaintiff's prior complaints of discrimination;
- c. Term: 'ing plaintiff's employment because of plaintiff's her race, and or perceived disability, weight, and or in retaliation for plaintiff's prior complaints of discrimination;
- d. Faili: to take immediate and appropriate corrective action to remark the unlawful employment discrimination, harassment or retaliation;
- e. Failing to take all reasonable steps necessary to prevent unlawful dis : "ination, harassment or retaliation from occurring on the job;
- 29. Print to filing her lawsuit herein, plaintiff timely filed a complaint with Equal Employment Opportunity Commission, (hereinafter erred to as EEOC). A copy of plaintiff's complaint is maked Exhibit A, attached hereto and incorporated herein by this reference.
- 30. Pr: to filing her lawsuit herein, plaintiff received a "Right To (" letter" from EEOC. A copy of the Right To Sue Letter is may: Exhibit B, attached hereto and incorporated herein by thi coference.
- 31. Pl :: If filed her lawsuit herein within ninety days of the date . . roceived the EEOC Right To Sue Letter.

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1	32. Plaintiff exhausted her administrative remedy prior t
2	filing her law it herein.
3	THIRD CAUSE OF ACTION
4	VIOLATION OF EQUAL PAY ACT
- 5	33. Plainmiff realleges, and incorporates by reference,
6	Paragraphs 1 bugh 18, 25, 26 of the Complaint as though full
7	set forth at it igth herein.
8	34. Plairmiff worked at night time for defendant and was
9	entitled to night time differential pay from defendant.
10	35. Dof that refused to pay plaintiff night time
. 11	differential : for which plaintiff was entitled to receive.
12	36. Pl: iff is informed and believes and thereon alleges
13	that defenda: ' was paying night differential pay to other
14	employees sir or situated as plaintiff at the time it was
15	refusing to replaintiff night differential pay.
16	PRAYER
17	WHEREFC: Plaintiff prays for judgement against all
18	Defendants, receach of them as follows:
19	1. Communitation and special damages, including damages for
20	mental and em anal distress, in an amount to be determined at
21	the time of ' in;
22	2. Lo. scome, past and future;
23	3. Pu: '' l''s and exemplary damages in an amount appropriate
24	to punish an: make an example of the Defendants sued
25	individually in to be determined at trial;

· ble attorney fees;

f suit incurred herein;

Dated: March 1 1007

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and	proper	î.											

MICHAEL C. COHEN, Attorney for Plaintiff

LAW OFFICES OF MICHAEL C. COHEN

-10-

EEOC CHARGE # 555-2007-00154 CHARGING PARTY: BORDERS-HIMTHREY, Mery. RESPONDENT: Prison Health Services

EEOC COMPLAINT FOR EMPLOYMENT DISCRIMINATION AND HARASSMENT AGAINST PRISON HEALTH SERVICES, INC. & DFEH COMPLAINT

COMPLAINANT:

Meryl Borders Humphrey 1230-10th Street Oakland, CA 94607 tele. No. 510-268-8242

RECEIVED

EMPLOYER:

Prison Health Services, Inc. 5325 Broder Blvd. Dublin, CA 94568

DEC 0 4 2006

EEOC - OLO

ADDRESS TO WHERE NOTICES SHOULD BE SENT:

Michael C. Coben, Esq. Law Offices of Michael C. Cohen 1814 Franklin Street, Suite 900 Oakland, CA 94612 tele. No. 510-832-6436

DATE OF LATEST INCIDENT: May 19, 2006

FACTS GIVING RISE TO CLAIMANT'S CLAIM AGAINST EMPLOYER:

Barbara Chambers has been harassing claimant since September 2005. On May 19, 2006, claimant's employer arbitrarily terminated claimant's employment. The employer claimed that it terminated claimant's employment for just cause, allegedly due to her "failure to perform job duties as required. On 4-11-06 you failed to assess an inmate having a seizure on the transportation bus at GDDF. On 5-5-6 you were observed sleeping on the job and as a result of your sleeping on the job, the job duties required of you during that shift were not performed. These occurrences combined establish a pattern of behavior that is not acceptable.

The instances stated above are considered just cause for termination.

On 12-29-05 you failed to treat an inmate on the concrete floor at GDDF suffering from a bleeding head injury due to a seizure episode."

The employer's stated reason for terminating claimant is a pretext. The employer

EXHIBIT A

EECC CHARGE #555-2007-00154 CHARGING PARTY: BORDERS-HIMPHREY, Meryl RESPONDENT: Prison Health Services

EEOC Complaint & DFEH Complaint Meryl L. Borders-Humphrey November 14, 2006

terminated claimant's employment to discriminate against claimant and harass claimant and to cause claimant to suffer emotional distress, severe emotional distress and to lose income, because of claimant's race, (African American), weight, (over weight), claimant's perceived disability (over weight), and or in retaliation against claimant for claimant's prior lawsuit against employer for alleged discrimination based on the employer's failure to pay claimant night differential pay. The employer acted willfully with malice. See attached declaration incorporated herein.

I declare under penalty of perjury pursuant to the laws of the state of California and the laws of the United States of America that the statements herein are true and correct from my personal knowledge. This declaration was executed in Oakland, California on November 14, 2006.

RECEIVED

DEC 04 2006

EEOC - OLO

COMPLAINT OF DISCRIMINATION		DFEH#	·
THE PROVISIONS OF THE CALIFO	JRNIA	EEOC CHARGE # 55	5-2007S0015X
FAIR EMPLOYMENT AND HOUSI	VG ACT		
CALIFO	PRNIA DEPARTMENT OF F	AIR EMPLOYMENT AND HOU	SING
YOUR NAME (Millicate Mr. or Ma.)			TELEPHONE NUMBER (IN
Meryl Borders-Humph	irey		
ADDRESS 1230-10th Street			
CITYISTATEIZIP			CDUNTY
Oakland, CA 94607		·	••
NAMED IS THE EMPLOYER, PERSON COMMITTEE, OR STATE OR LOCAL O			
NAME	TOATHIMITIAL WITHING	1 WHO DISORREMINATED A	TELEPHONE NUMBER I
Prison Health Servi	ces, Inc.		
ADDRESS			DFEH U
5325 Broder Blvd.		COUN	TY COUNT
Dublin, CA 94568		<u> </u>	
NO. OF EMPLOYEES/MEMBERS of known) ONSEC 50	DATE MOST RECENT OR CO TOOK PLACE (month, for, m		5 RESPOND
THE PARTICULARS ARE-	100,000		
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the reason given by Lenore Gilbert	North of Dames and In	h Tata	
	Name of Person and Jol		
Was because of See attached	declaration inco	orporated herein.	
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what you believe See attached	declaration inco	orporated herein.	
to be reason(s))			, ·
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van to pursue this marter in court. I hereby request that the Departm it the U.S. Equal Employment Opportunity Commission (EEDC) to life :	acompleint within 30 days of receipt of	the OFEH "Notice of Case Closure," or within	t ward a reserve metrice of experto-soc. 300 days of the alleged discriminatory.
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ave not-been conced into making this request, nor do I make it based		l understand it is the Department of Fair Emplo	yment and Housing's policy to not proc
pen a complaint oace the complaint has been closed on the basis of "	Complainment Elacted Court Action."		
iclore under penalty of perjury under the laws of the State of C.	eliforois that the foregoing is true or	nd current of my own knowledge except as	noitematics stated on my information
iei, and as to those matters I believe it to be true.	Many a la	has to Charles	<i>i</i>
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DEPARTMENT OF FAIR EMPLOYMENT AND HOUSING

STATE OF CAUPORNIA - State and Commer Servi		ARNOLD SCHWARZENEGGER, G.
	UR EMPLOYMENT & H	OUSING
ISEE ADDRESS CHECKED BE	LOW)	
TTY # (B00) 700-2320	EEOC Number:	555-2007-00154
111 # (880) /00-2320	Case Name:	Meryl L. Borders-Humphrey v. Prison
1004 There Way Suba 250	Case Hame.	Health Services
1001 Towar Way, Suite 250 Bakertfield, CA 93309	Data	
n (681) 395-2729	Date:	December 4, 2006
1320 E. Shaw Avenue, Suite 150		
C (559) 244-4780		
(333) 244 47 80	NOTICE	TO COMPLAINANT AND RESPONDENT
S/T Los Angeles, CA 90017 (218) 439-6719	the California Department Equal Employment Opport in accordance with California	the above-referenced complaint is being referred to of Fair Employment and Housing (DFEH) by the U.S. tunity Commission (EEOC). The complaint will be filed the Government Code section 12960. This notice
1515 Clay Street, Suite 701	constitutes service pursua	ant to Government Code section 12962,
M (510) 622-2941	No tarnones to the DEEH	is required by the respondent.
(510) 622-2541	ivo response to the Drigh	is required by the respondent.
2000 °O° Street, Suite 120 Sacramenta, CA 95814 19161 445-5523	not be conducting an inve	ible for the processing of this complaint. DFEH will stigation into this matter. EEOC should be contacted to the charge. DFEH is closing its case on the basis another agency."
•	NATION	TO CONSIDER MEASURE OF DIGITE TO COM
1350 Front Street, Suite 8005 San Diego, CA 92101	NUTICE	TO COMPLAINANT OF RIGHT-TO-SUE
D 18191 845-2681 San Francisco District Diffica	notice: According to Gove may bring a civil action un	uing an accusation, this letter is also your right-to-sue ernment Code section 12965, subdivision (b), you der the provisions of the Fair Employment and
A 1515 Clay Street, Stitte 701 Oeldand, CA 94612 (510) 622-2873	agency named in the above	erson; employer, labor organization or employment e-referenced complaint. The lawsuit may be filed in a r or Justice Court. Government Code section 12965,
		at such a civil action must be brought within one
111 North Market Street, Suite #10		notice. Pursuant to Government Code section
G (408) 277-1277		this one-year period will be tolled during the
		vestigation of your complaint. You should consult an
		accuracy the date by which a civil action must be
2101 East Fourth Sweet, Suite 255-		vil action may be waived in the event a settlement
Santa Ara, CA 92705 1714] 568-4258	be referred to the EEOC.	tions about the right to file under federal law should
	The DFEH does not retain of filed.	ease records beyond three years after a complaint is
	Remember: This Right-To- State court.	Sue Notice allows you to file a private lawsuit in
	Sincerely,	
·	Ontoerery,	•

WANDA J. KIRBY Chief Deputy Director

EXHIBIT B

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EEOC Form 161-8 (3/88)		U.S. EQUAL EMPLOYMENT OPPORTUNITY COMMISSION					
		NOTICE OF RIGHT	T TO SUE (ISSUED O	N REQUEST)			
C/(18	eryl L. Borders-Humphre O Michael C. Cohen 14 Franklin St, Ste.900 kland, CA 94607	e y	From:	Oakland Local Of 1301 Clay Street Suite 1170-N Oakland, CA 9461			
	On behalf of person(s) CONFIDENTIAL (29 C)	aggnaved whose identity is FR §1601.7(a))					
EEOC Ch	вгде No.	EEOC Rep	resentative		Telephone No.		
	•	Julian F.	Melendres,		:		
555-200	7-00154	Investiga	ntor Support Asst		(510) 637-3242		
	THE PERSON AGGREVED:	. ·	(See also t	he additional informa	tion enclosed with this form.)		
under Title the ADA r	 VII and/or the ADA base nust be filed in a federal be lost. (The lime limit for 	ed on the above-numbers if or state court <u>WITHIN</u> or filing suit based on a s	ed charge. It has been Issu 190 DAYS of your receipt tate claim may be different.)	ed at your request. ' of this notice; or ye	Notice of Right to Sue, Issued Your lawsuit under Title VII or our right to sue based on this		
	More than 180 days t	nave passed since the filli	ng of this charge.	•			
X			ng of this charge, but I have ng within 180 days from the		s unlikely that the EEOC will		
X	The EEOC is termina	ting its processing of this	charge.		•		
	The EEOC will contin	ue to process this charge					
	ter you receive notice that				fier the charge was filed until h marked below applies to		
	The EEOC is closing 90 DAYS of your rec	your case. Therefore, you eipt of this Notice. Other	our lawsuit under the ADEA remise, your right to sue base	must be filed in fed ed on the above-num	eral or state court <u>WITHIN</u> bered charge will be lost.		
	The EEOC is continuing you may file suit in fed	ng its handling of your A lerel or state court under	DEA case. However, if 60 of the ADEA at this time.	days have passed si	nce the filing of the charge,		
n federal o	r state court within 2 year	s (3 years for Wilful viola	er the EPA (filing an EEOC of tions) of the alleged EPA un before you file suit may not	derpayment. This m	EPA suits must be brought leans that backpay due for		
you file so	uit, based on this charge, p	lease send a copy of your	court complaint to this office	•			
			On behalf of the Commi	ssion			
		Joyce	- Ztaly		12/4/06		
Enclosure	s(5)		Joyce A. Hendy, Director		(Date Meiled)		
cc:	Chief Executive Officer PRISON HEALTH SERV 105 Westpark Drive, Ste Brentwood, TN 37027			. Cohen, Esq. klin St, Ste.900 CA 94612			

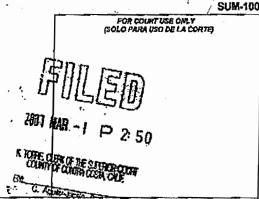
EXHIBIT B

SUMMONS (CITACION JUDICIAL)

NOTICE TO DEFENDANT: (AVISO AL DEMANDADO):

PRISON HEALTH SERVICES, INC., DOES 1 TO 10, inclusive

YOU ARE BEING SUED BY PLAINTIFF: (LO ESTA DEMANDANDO EL DEMANDANTE): MERYL BORDERS-HUMPHREY



You have 30 CALENDAR DAYS after this summons and legal papers are served on you to file a written response at this court and have a copy served on the plaintiff. A letter or phone call will not protect you, Your written response must be in proper legal form if you want the court to hear your case. There may be a court form that you can use for your response. You can find these court forms and more information at the California Courts Online Self-Help Center (www.courtinfo.ca.gov/selfhelp), your county law library, or the courthouse nearest you. If you cannot pay the filling fee, ask the court clerk for a fee waiver form. If you do not file your response on time, you may lose the case by default, and your wages, money, and property may be taken without further warning from the court.

There are other legal requirements. You may want to call an afterney right away. If you do not know an attorney, you may want to call an attorney referral service. If you cannot afford an attorney, you may be eligible for free legal services from a nonprofit legal services program. You can locate these nonprofit groups at the Celifornia Legal Services Web site (www.lawhelpcalifornia.org), the California Courts Online Self-Help Center (www.courtinfo.ca.gov/selfhelp), or by contacting your local court or county bar association.

Tiene 30 DIAS DE CALENDARIO después de que le entreguen este cliación y papeles legales para presenter una respuesta por escrito en esta corte y hacer que se entregue una copia al demandante. Una carta o una liamada telefónica no lo protegen. Su respuesta por escrito tiene que estar en formato legal correcto si desea que procesen su caso en la corte. Es posible que haya un formulario que usted pueda usar para su respuesta. Puede encontrar estos formularios de la corte y más información en el Centro de Ayuda de las Cortes de California (www.courtinfo.ca.gov/selihelp/espanol/), en la biblioteca de leyes de su condado o en la corte que le queda más cerca. Si no puede pagar la cuota de presentación, pida al secretario de la corte que le de un formulario de exención de pago de cuotas, Si no presenta su respuesta a flempo, pueda perdar el caso por incumplimiento y la corte la podrá quitar su sueldo, dinero y bienes sin más advertancia.

Hay otros requisitos legales. Es recomendable que tieme a un abogado inmediatamente. Si no conoce a un abogado, puede liamar a un servicio de remisión a abogados. Si no puede pagar a un abogado, es posible que cumpla con los requisitos para obtener servicios legales gratuitos de un programa de servicios legales sin tines de lucro. Puede encontrar estos grupos sin tines de lucro en el sido web de California Legal Services, (www.lawholpcalifornia.org), en el Centro de Ayuda de las Cortes de California.

(www.courlinfo.ca.gov/sathelp/espanol/i o poniéndose en contacto con la corte o el colegio de abogados locales.

The name and address of the court is: (El nombre y dirección de la corte es):		CALLING SE CESO):	00376	
Superior Court of Contra Costa Count 725 Court Street	y			:
Martinez, CA 94553	And the second			
The name, address, and telephone number of plaintiff's attorney,				
(El nombre, la dirección y el número de teléfono del abogado del				
Michael C. Cohen, Esq. 65487	LAW OFFICES			
1814 Franklin Street, Suite 900 510-832-6436	Oakland, CA	. 94612 r. AGUN	LAR-JACALA	
DATE: MAR 1 - 2007	Clerk, by	Q. 115.	•	, Deputy
/man / / / / / / / / / / / / / / / / / / /				-
(For proof of service of this summons, use Proof of Service of Sum		W. 0400		(Adjunto
i bolia)	nmons (form POS-010).) If Service of Summons, (FRVED: You are served lank.	•		(Adjunti

Form Adopted for Mandalory Use Judicial Council of California SUM-100 (Rev. January 1, 2004) Matth Coart Formafal Forms TN

Code of Civil Procedure \$5 412.20, 485

Page t of t

EXHIBIT C

CT CORPORATION

A WoltersKluwer Company

Service of Process Transmittal

04/10/2007

Log Number 512120802

TO:

Rhea Garrett

Prison Health Services, Inc. 105 Westpark Drive, Suite 200 Brentwood, TN, 37027

RE:

Process Served in California

FOR:

PRISON HEALTH SERVICES, INC. (Domestic State: DE)

ENCLOSED ARE COPIES OF LEGAL PROCESS RECEIVED BY THE STATUTORY AGENT OF THE ABOVE COMPANY AS FOLLOWS:

TITLE OF ACTION

Meryl Border-Humphrey, Pltf. vs. Prison Health Services, Inc., et al., Dfts.

DOCUMENT(S) SERVED

Summons, Complaint, Exhibit, Notice of Case Management Conference, Case Management Statement Form, Notice, Stipulation and Order(Proposed) Form

COURT/AGENCY:

Contra Costa County, Martinez, Superior Court of California, CA Case # C0700376

NATURE OF ACTION:

Employee Litigation - Harassment - Resulting on wrongful termination on or about May 19, 2006

ON WHOM PROCESS WAS SERVED:

C T Corporation System, Los Angeles, CA

DATE AND HOUR OF SERVICE:

By Process Server on 04/10/2007 at 15:40

APPEARANCE OR ANSWER DUE:

Within 30 days after service - file written response // July 18, 2007 at 8:30 a.m. - Case Management Conference

ATTORNEY(S) / SENDER(S):

Michael C, Cohen Law Offices of Michael C. Cohen 1814 Franklin Street

Suite 900 Oakland, CA, 94612 510-832-6436

ACTION ITEMS:

SOP Papers with Transmittal, via Fed Ex 2 Day, 790222195456 Image SOP - Page(s): 28
Email Notification, Lisa Smith smithls@asgr.com
Email Notification, Kim Jay jaykimb@asgr.com

SIGNED: ADDRESS C T Corporation System Dianne Christman 818 West Seventh Street

TELEPHONE:

Los Angeles, CA, 90017 213-337-4615

Page 1 of 1/VR

Information displayed on this transmittal is for CT Corporation's record keeping purposes only and is provided to the recipient for quick reference. This information does not constitute a legal opinion as to the nature of action, the amount of damages, the answer date, or any information contained in the documents themselves. Recipient is responsible for interpreting said documents and for taking appropriate action. Signatures on certified mail receipts confirm receipt of the nature of the content of the certified receipt of the nature of confirm receipt of the package only, not of its contents.

EXHIBIT D

SUPERIOR COURT - MARTINEL COUNTY OF CONTRA COSTA MARTINEZ, CA, 94553

MERYL B HUMPHREY VS. PRISON HEALTH SVC

NOTICE OF CASE MANAGEMENT CONFERENCE

CIVMSC07-00376

NOTICE: THE CASE MANAGEMENT CONFERENCE HAS BEEN SCHEDULED FOR:

DATE: 07/18/07

DEPT: 30

TIME:

8:30

THIS FORM, A COPY OF THE NOTICE TO PLAINTIFFS, THE ADR INFORMATION SHEET, A BLANK CASE MANAGEMENT CONFERENCE QUESTIONNAIRE, AND A BLANK STIPULATION FORM ARE TO BE SERVED ON OPPOSING PARTIES. ALL PARTIES SERVED WITH SUMMONS AND COMPLAINT/CROSS-COMPLAINT OR THEIR ATTORNEY OF RECORD MUST APPEAR.

- You may stipulate to an earlier Case Management Conference. If all parties agree to an early Case Management Conference, please contact the Court Clerk's Office at (925)957-5794 for assignment of an earlier date.
- You must be familiar with the case and be fully prepared to participate effectively in the Case Management Conference and to discuss the suitability of this case for the EASE Program, private mediation, binding or non-binding arbitration, and/or use of a Special Master.
- 4. At any Case Management Conference the court may make pretrial orders including the following:
 - an order establishing a discovery schedule
 - an order referring the case to arbitration b.
 - an order transferring the case to limited jurisdiction an order dismissing fictitious defendants C,
 - d.
 - an order scheduling exchange of expert witness information e.
 - an order setting subsequent conference and the trial date f.
 - an order consolidating cases g.
 - an order severing trial of cross-complaints or bifurcating
 - an order determining when demurrers and motions will be filed

SANCTIONS

If you do not file the Case Management Conference Questionnaire or attend the Case Management Conference or participate effectively in the Conference, the court may impose sanctions (including dismissal of the case and payment of money).

Clerk of the Superior Court of Contra Costa County I declare under penalty of perjury that I am not a party to this action, and that I delivered or mailed a copy of this notice to the person representing the plaintiff/cross-complainant.

03/01/07 Dated:

C. JACALA, Deputy Clerk

	CM-11
ATTORNEY OR PARTY WITHOUT ATTORNEY (Name, State Bar number, and address):	FOR COURT USE ONLY
-	
	•
	1 .
TELEPHONE NO.: FAX NO. (Optional):	
E-NAIL ADDRESS (Optional);	1.
ATTORNEY FOR (Nome):	
SUPERIOR COURT OF CALIFORNIA, COUNTY OF	·
STREET ADDRESS;	
MAŁING ADDRESS:	1
BRANCH NAME:	
DIAMENTONIC:	 .
PLAINTIFFIPETITIONER:	•
DEFENDANT/RESPONDENT:	
CASE MANAGEMENT STATEMENT	CALE NUMBER
(Check one); UNLIMITED CABE LIMITED CASE	LASE NUMBER
(Amount demanded (Amount demanded is \$25,000	o
excends \$25,000) or lass)	
A CASE MANAGEMENT CONFERENCE is scheduled as follows:	
Date: Time: Dept.:	Div.: Room:
Address of court (if different from the address above):	
INSTRUCTIONS: All applicable boxes must be checked, and the specifi	ed information must be provided
Manual of a special poves they are appared and the special	en mountaint must be bipaided.
1. Party or parties (answer one):	
a. This statement is submitted by party (name):	
b. This statement is submitted jointly by parties (names):	
. Compleint and cross-complaint (to be enswered by plaintiffs and cross-complains	nts only)
a. The complaint was filed on (date):	
 The cross-complaint, if any, was filed on (date): 	
. Service (to be answered by plaintiffs and cross-complainants only)	
All parties named in the complaint and cross-complaint have been served.	of have appeared or have been dismissed
b. The following parties named in the complaint or cross-complaint	, at the appearent of find a peers distributed.
(1) have not been served (specify names and explain why not):	
11) Land that about desired laborary method and exhault mily holy.	•
(2) have been served but have not appeared and have not been	dismissed (specify names);
(3) have had a default entered against them (specify names):	•
c. The following additional parties may be added (specify names, nature of i	buolument in case, and the data burntlet
they may be served):	involvement in case, and the date by which
	- *
••	
Description of case	aduding saves of action
a. Type of case in complaint cross-complaint (describe, in	ncluding causes of action):
•	
	Page 1 of 4
inn Adopted for Mandatury, Uso Judicial Council of California CASE MANAGEMENT STATEMENT	Carl. Rutes of Court, Avies 3,720-3,130

		CM-11
PLAINTIFF/PETITIONER:	CASE NUMBER;	
DEFENDANT/RESPONDENT;		•
4. b. Provide a brief statement of the case, including any damages. (If personal injury of damages claimed, including medical expenses to date findicate source and amous eermings to date, and estimated future lost earnings, if equitable relief is sought, of	nt), estimated future	medical expenses, lost
		•
•		
(If more space is needed, check this box and attach a page designated as Attac	chment 4b.)	
. July or nonjury trial		
	n one party, provide	the name of each party
requesting a jury trial):		
. Trial date		
 a The trial has been set for (date): b No trial date has been set. This case will be ready for trial within 12 months on not, explain): 	of the date of the filir	ng of the complaint (if
c. Dates on which parties or attorneys will not be available for trial (specify dales and	avolain masons for	unavallehillivi.
C. Dates of which parties of auditicys will hold be available for that ispaciny bales and	axpiani isasons ioi	unavanaumny).
. Estimated length of trial		
The party or parties estimate that the trial will take (check one):		
a days (specify number): b hours (short causes) (specify):		1.
o, Em stoure (stot causes) (spewy).	•	
Trist representation (to be answered for each party) The party or parties will be represented at trial by the attorney or party listed in a. Altorney:	the caption	by the following:
b. Firm:		
c. Address:	•	
d. Telephone number:		
e. Fax number: f. E-meil address:		
g. Party represented:		
Additional representation is described in Attachment 8.		
Preference		
This case is entitled to preference (specify code section):		
		•
D. Allernative Dispute Resolution (ADR)	antified in rule 2 221	to the client and has
a. Counsel has has not provided the ADR information package ide	entified in rule 3.221	to the client and has
	entified in rule 3,221	to the client and has
 a. Counsel has has not provided the ADR information package ide reviewed ADR options with the client. 	ontified in rule 3,221	to the client and has

	CM-11
PLAINTIFF PETITIONER:	CASE NUMBER:
DEFENDANT/RESPONDENT:	
10. d. The party or parties are willing to participate in (check all that apply): (1) Mediation (2) Montaining judicial arbitration under Code of Civil Procedure section 1	1141.12 (discovery to close 15 days before
arbitration under Cal. Rules of Court, rule 3.822) (3) Nonbinding judicial arbitration under Code of Civil Procedure section 1	1141.12 (discovery to remain open until 30 day
before trial; order required under Cal. Rules of Court, rule 3.822) (4) Bloding judicial arbitration	
(5) Binding private arbitration (6) Neutral case evaluation	
(7) Other (specify):	
	;
e This matter is subject to mandatory judicial arbitration because the amount if Plaintiff elects to refer this case to judicial arbitration and agrees to limit reco	•
Procedure section 1141.11.	
g. This case is exempt from judicial arbitration under rule 3.811 of the Californi	as Rules of Court (specify exemption);
d Daulier and conference	•
Settlement conference The party or parties are willing to participate in an early settlement conference (settlement).	specify when):
	•
2. Insurance	
a. Insurance carrier, if any, for party filing this statement (name):	
b. Reservation of rights: Yes No c. Coverage issues will significantly affect resolution of this case (explain):	•
c. [] Coverage issues will significantly affect resolution of this case (explain):	
3. Junsdiction	
Indicate any matters that may affect the count's jurisdiction or processing of this case, a Bankruptcy Other (specify):	and describe the status.
Status:	
Related cases, consolidation, and coordination There are companion, underlying, or related cases.	
There are companion, underlying, or related cases. (1) Name of case:	
(2) Name of court:	
(3) Case number: (4) Status:	
Additional cases are described in Attachment 14s.	
b. A molion to consolidate coordinate will be filed by ((name parly):
Bifurcation	
The party or parties Intend to file a motion for an order bifurcating, severing, or co action (specify moving party, type of motion, and reasons):	ordinating the following issues or causes of
Other motions	
The party or parties expect to file the following motions before trial (specify moving	g party, type of motion, and issues):
	g party, type of motion, and issues):

	,		CASE NUMBER:	CM-
PLAINTIFF/PETITIONER;			CADE NUMBERS	
DEFENDANT/RESPONDENT:				
	nave completed all discovery. Bry will be completed by the date	specified (describe a	all anticipaled discovery):	
Party	<u>Description</u>		Date	
	•	.•		
	•			
. •		·		
c. The following discover	ry issues are anticipated (specify) :		
3. Economic Litigation a. This is a limited civil co of Civil Procedure sect	ase (i.e., the amount demanded tions 90 through 98 will apply to	is \$25,000 or less) à this case.	nd the economic litigation prod	edures in Cod
b. This is a limited civil ca discovery will be filled (should not apply to this	ase and a motion to withdraw the (If checked, explain specifically w s case):	case from the econ why economic illigation	omic litigation procedures or fo on procedures relating to disco	or additional very or trial
•				. '
Other issues The party or parties reques conference (specify):	st that the following additional m	atters be considered	or determined at the case mai	nagement
Meat and confer e. The party or parties have of Court (if not, explain,	ve met and conferred with all parties.	nies on all subjects r	equired by rule 3.724 of the Ca	alifornia Rules
			7	
b. After meeting and conferring (specify):	as required by rule 3.724 of the	California Rules of C	Court, the parties agree on the	following
Case management orders Previous case management order	ers in this case are (check one):	none .	attached as Attachment 21.	
Total number of pages attached	(if anv):			
n completely femiliar with this cees sed by this statement, and will poss ference, including the written auth	e and will be fully prepared to dis sess the authority to enter into si	lipulations on these I		
e:	•		•	,
) .		
(TYPE OR PRINT NA	ME)		(BIGHATURE OF PARTY OR ATTORNEY)	
(TYPE OR PRINT NA	. Men	•	MICHAELITE OF GLOSS ON ASSESSED	
PIPE UN PRINT NA	m-,		(SIGNATURE OF PARTY OR ATTORNEY) signatures are attached	

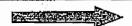
Superior Court of California, County of Contra Costa

NOTICE TO DEFENDANTS in Unlimited Jurisdiction Civil Cases

YOU ARE BEING SUED. This packet should contain the following papers:

- a. The Summons
- b. The Complaint
- c. The Notice of Case Management Conference (shows hearing date and time)
- d. Blank: Case Management Conference Statement (Judicial Council form CM-110)
- e. Alternative Dispute Resolution (ADR) Information sheet
- f. Blank: Stipulation to Attend ADR and Delay First Case Management Conference.90 Days

NOTE: The court strongly recommends consulting an attorney for all or part of your case. While you may represent yourself in this case, lawsuits can be very complicated, and the court cannot give you legal advice.



WHAT DO I DO NOW?

You Must:

- 1. Complete the Case Management Conference Statement (CM-110)
- 2. File a response (See other side of page)
- 3. Appear in Court on the date and time given in the Notice of Case Management Conference.
- 4. File and serve your court papers on time.

IMPORTANTI YOU COULD LOSE YOUR CASE IF YOU DO NOT FILE A RESPONSE ON TIME. If you were served in person you have to file your response in 30 days. If the server left a copy of the papers with an adult person in charge at your home or work and you also received a copy by mail you have 40 days. If you do not file a response in time, the case can be decided against you—even before it is heard by a judge or before you can defend yourself.

COURT FEES: You must pay court fees the first time you file your papers. If you also file a motion, you must pay another fee. If you cannot afford the fees, you may ask the court to waive (allow you not to pay) fees. Use Judicial Council forms 982(a)(17)(A) [information sheet]; 982(a)(17) [application]; and 982(a)(18) [order].

<u>FORMS:</u> Buy forms at the Forms Window in the Family Law Building or download them for free at www.courtinfo.ca.gov/forms/.

YOU MUST FILE AND SERVE YOUR COURT PAPERS

You <u>must</u> file your forms (1 original and 2 copies) at the clerk's office. Someone over 18 years old who is NOT involved in your court case must serve one set of forms on the Plaintiff. The server completes a Proof of Service, Judicial Council form POS-040, that you <u>must</u> file with the court promptly.

ARE THERE ALTERNATIVES TO GOING TO TRIAL?

If you and the other party to the case can agree to use mediation, arbitration or neutral case evaluation, the <u>Stipulation to Attend ADR and Delay First Case Management Conference 90 Days</u> can be filed with your other papers. For more information read the enclosed ADR information or visit www.contracostacourts.org/adr. Or call (925) 957-5787.

WHAT KIND OF RESPONSES CAN I FILE?

- If you disagree with some or all of what the plaintiff says in the complaint because you believe, or know it is not true you can file an Answer.
- . And, if you have a claim in the same case against the plaintiff. You can file a Cross-Complaint.

Document 1

You want to ask the court to do something on your behalf, you can file a Motion (See TYPES OF MOTIONS below)

HOW DO I PREPARE AN ANSWER?

There are two kinds of Answers, depending on whether the Complaint was verified or not. You can tell a Complaint is verified because it says "Verified Complaint" or has a "Verification" statement on the last page.

- There are standard court Answer forms you can use for Complaints that ARE NOT verified.
 - a. For personal injury, property damage, and wrongful death claims, use Judicial Council form 982,1(15)
 - b. For contract claims, use Judicial Council form 982.1(35)

Answers for other types of claims do not have Judicial Council forms and you will have to write your own...

2. Complaints that are verified usually require Answers with Specific Denials. There are no Judicial Council forms for these. You have to write your own Answer on pleading paper and a verification statement.

You can get help with how to write your own Answer from a law librarian who will lead you to samples of Answers. Your papers must be in the format described in Rules of Court 2.100, www.courtinfo.ca.gov/rules/titletwo.pdf.

All answers Include:

1. The Denial General Denial: Use the correct Judicial Council form (see the forms listed above)

OR

Specific Denial: Be sure to deny every claim that you disagree with. For example, you might write:

"I believe, or know, that the information in paragraph #__ is untrue/incorrect."

Continue your list until you have addressed each paragraph in the Complaint.

The Judicial Council forms have spaces for your defenses. Or, if you write your Affirmative Defenses

own Answer that is a Specific Denial, list each of your defenses in separate

paragraphs.

Whether you use a Judicial Council form, or write a specific denial, you can ask The Prayer or Relief

the court to deny the Plaintiff's complaint and have the Plaintiff pay your costs.

Be sure to include all defenses in the Answer, or you may not be able to use them later in the case. If you are filing a cross-complaint, you must file it when you file the Answer or you may not file it later.

TYPES OF MOTIONS

Motions ask the court to do something. You may have to file an Answer at the same time. At this point in the case, you can only make Motions from the following list:

- 1. Demurrer (something is wrong with the facts stated in the complaint or it's too late to file);
- Motion to Strike (the complaint is unclear, does not follow the law, "doesn't matter", etc.);
- Motion to Transfer (the complaint is in the wrong court or there's a more appropriate court);
- 4. Motion to Quesh Service of Summons (you were not legally served);
- Motion to Stay (put the case on hold); or
- 6. Motion to Dismiss (stops the case).

NOTE: Motions are very complicated and you most likely will need to consult a lawyer to help you.

WHERE CAN I GET MORE HELP?

- Lawyer Referral Service: (866) 442-2529
- Bay Legal: (800) 551-5554
- Martinez: (926) 646-2763 Richmond: (510) 374-3019 Contra Costa County Law Library
- Ask the Law Librarian: www.247ref.org/portal/access law3.cfm

11616821 ST - 4/6/2007 4:36:57 PM

SUPERIOR COURT OF THE STATE OF CALIFORNIA IN AND FOR THE COUNTY OF CONTRA COSTA

Plaintiff(s vs.)	
Defendant(s	Stipulation and Order to Atte	
Case No.: Date complaint filed:	•	set for:
ALL PARTIES MUST SIGN THIS FORM AND FILE AT LEAST 15 DAYS BEFORE THE FIRST CASE		ENT STATEMENTS,
PARTIES MUST ALSO SEND A COPY OF THE FO FAX: (925) 957-5689 or MAIL: P.O. BOX 911, MAI	ORM WITH THE JUDGE'S SIGNATURE TO THI	E ADR OFFICE:
THIS STIPULATION MAY NOT BE USED IN COM	•	
Counsel and all parties certify they have met a 212(b), and have selected the following alternative.	and conferred on the subjects set forth in attive dispute resolution (ADR) process: [n Rule of Court check ⊠one]:
	ial arbitration	se evaluation
COUNSEL AND ALL PARTIES AGREE TO COMPLE		
 This is not a complex civil case (as described All parties have been served and intend to su 		
3. All parties have agreed to a specific plan for s		s meaningful;
4. Defendant(s)' first appearance fee has been p		
Copies of this Stipulation and self-addressed copies to counsel and the parties;	stamped envelopes are provided for returning	ng rile-stamped
6. Case Management Conference Statements a	re submitted with this Stipulation;	
 All parties will attend ADR conferences as req All parties know the court will not allow more t 		
Counsel for Plaintiff (print) Fax	Counsel for Defendant (print)	Fax
Signature	Signaturo	ľ
Counsel for Plaintiff (print) Fax	Counsel for Defendant (print)	Fax
Signature	Signeture	
Pursuant to the Stipulation of the parties, and subject to the Case Management Conference set for	is vacated and rescheduled for	at
8:30 a.m./ Plaintiff's counsel must n	otify all parties of the case management conf	erence.
Dated:	Judge of the Superior Co	ourt
	- Table of the Superior Of	- 101 4



Document 1

CONTRA COSTA COUNTY SUPERIOR COURT ALTERNATIVE DISPUTE RESOLUTION (ADR) INFORMATION

All judges in the Civil Trial Delay Reduction Program agree that parties should consider using Alternative Dispute Resolution (ADR) to settle their cases. To tell the court you will use ADR:

- Choose ADR on the Case Management Form (CM-110);
- File a Stipulation to Attend ADR and Continue First Case Management Conference 90-Days (local court form); or
- Agree to ADR at your first court appearance.

Questions? Call (925) 957-5787, or go to www.contracostacourts.org/adr

MEDIATION

Mediation is often faster and less expensive than going to trial. Mediators help people who have a dispute talk about ways they can settle their case. Parties call or visit the ADR Programs office to get a list of mediators. After parties have agreed on a mediator, they must write a summary (5 pages or less) explaining the facts, legal arguments, and legal authority for their position. They must send this summary to the other parties and the mediator at least 5 court days before mediation starts.

ALL parties and attorneys must go to mediation. Mediation can be held whenever and wherever the parties and the mediator want, as long as they finish before the court deadline. In some kinds of court cases, parties have the chance to mediate in the courthouse on their trial day.

Most mediators begin by talking with the parties together, helping them focus on the important Issues. The mediator may also meet with each party alone. Mediators often ask parties for their ideas about how to settle the case. Some mediators tell the parties how much money they think a case is worth, or tell them what they think might happen if the case went to trial. Other mediators help the parties decide these things for themselves. No matter what approach a mediator takes, decisions about settling a case can only be made when all the parties agree.

If the parties go through the court ADR program, mediators do not charge fees for the first half hour spent scheduling or preparing for mediation. They also do not charge fees for the first two hours of mediation. If parties need more time, they must pay that person's regular fees. Some mediators ask for a deposit before mediation starts. Mediators who do this must give back whatever is left after counting the time he or she spent preparing for or doing the mediation. A party whose court fees have been waived (cancelled) may ask if their mediation fees or deposit can be waived.

If parties agree about how they will settle their case, they can choose to keep it private, write it up as a contract, or ask the judge to make it a court order. What parties say and agree to in mediation is confidential (private).

PRIVATE MEDIATION

Private mediation works in the same way as judicial mediation, but the parties do not go through the ADR Programs office. Parties choose a mediator on their own, and pay the mediator's normal fees.

TEMPORARY JUDGE

Some parties want a trial, but want to choose who will decide the case and when the trial will take place. Parties can agree on an attorney that they want the court to appoint as a temporary judge for their case. (See Article 6, Section 21 of the State Constitution and Rule 244 of the California Rules of Court.) Temporary judges have nearly the same authority as a superior court judge to conduct a trial and make decisions. As long as the parties meet the court deadline, they can schedule the trial at their own and the temporary judge's convenience.

Document 1

Each of the temporary judges on the court's panel has agreed to serve at no charge for up to 5 court days. If the parties need more time, they must pay that person's regular fees. All parties and their lawyers must attend the trial, and provide a copy of all briefs or other court documents to the temporary judge at least two weeks before the trial. These trials are similar to other civil trials, but are usually held outside the court. The temporary judge's decision can be appealed to the superior court. There is no option for a jury trial. The parties must provide their own court reporter,

SPECIAL MASTER

A special master is a private lawyer, retired judge, or other expert appointed by the court to help make day-to-day decisions in a court case. The special master's role can vary, but often includes making decisions that help the discovery (information exchange) process go more smoothly. He or she can make decisions about the facts in the case. Special masters can be especially helpful in complex cases. The trial judge defines what the special master can and cannot do in a court order.

Special masters often issue both interim recommendations and a final report to the parties and the court. If a party objects to what the special master decides or reports to the court, that party can ask the judge to review the matter. In general, the parties choose (by stipulation) whom they want the court to appoint as the special master, but there are times (see California Code of Civil Procedure Section 639), when the court may appoint a special master or referee without the parties' agreement. The parties are responsible to pay the special master's regular fees.

COMMUNITY MEDIATION SERVICES

Mediation Services are available through non-profit community organizations. These low-cost services are provided by trained volunteer mediators. For more information about these programs contact the ADR Program at (925) 957-5787

JUDICIAL ARBITRATION (non-binding)

In judicial arbitration, an independent attorney (arbitrator) looks at the evidence, listens to the parties and their witnesses, and decides how the case will be settled. Judicial arbitration is less formal than court. Parties call or visit the ADR Programs office to get a list of arbitrators. If they cannot agree on an arbitrator, the court will assign one. The judge can send cases to arbitration if there is less than \$50,000 in dispute. The person who started the court case can make sure the case goes to arbitration if they agree to limit the amount they are asking for to \$50,000. Parties can also agree they want to use judicial arbitration. The arbitrator must send their decision (award) to the court within 10 days of the last hearing. The award becomes a court judgment unless a party asks the court to review the case within 30 days. Parties must use the ADR 102 form to ask for a new court hearing (called a trial de novo.) Judicial arbitrators charge \$150 per case or per day.

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PRIVATE ARBITRATION (non-binding and binding)

Private, non-binding arbitration is the same as judicial arbitration, except that the parties do not go through the ADR Programs office to choose an arbitrator, and the arbitrator's award will not become a judgment of the court unless all parties agree. Parties must pay the arbitrator's normal fees.

Binding arbitration is different from judicial or private non-binding arbitration because the arbitrator's decision is final. Parties give up their right to have a judge review their case later (except for reasons listed in California Code of Civil Procedure, Section 1286.2.) Binding arbitration rules are listed in California Code of Civil Procedure, Sections 1280-1288.8. Parties may also agree any time before the judge has made a decision that ends the case to switch to binding arbitration. Parties choose the arbitrator on their own, and must pay the arbitrator's normal (not \$150) fees.

SETTLEMENT MENTOR CONFERENCE

Settlement mentors are independent, experienced trial attorneys that a judge has assigned to help parties look for ways to settle their case. The conference is free and is held in the courthouse. It is often held on the morning of trial, but it can be scheduled anytime. These conferences usually last two or three hours. Parties do not present evidence and do not call witnesses. Parties can ask the settlement mentor to keep some information confidential (private) from the other party, but not from the judge. The settlement mentor can share any information with the judge, or involve the judge in settlement discussions. All principals, clients, and claims representatives must attend the settlement mentor conference.

NEUTRAL CASE EVALUATION

In neutral case evaluation, an independent attorney (evaluator) reviews documents and listens to each party's side of the case. The evaluator then tells the parties what they think could happen if the case went to trial. Many people use the evaluator's opinion to reach an agreement on their own, or use this information later in mediation or arbitration to settle their case.

Parties call or visit the ADR Programs office to get a list of evaluators. After parties have agreed on an evaluator, they must write a summary (5 pages or less) explaining the facts, legal arguments, and legal authority for their position. They must send this summary to the other parties and the evaluator at least 5 court days before evaluation starts. ALL parties and their attorneys must go to neutral case evaluation. The evaluation can be held whenever and wherever the parties and the evaluator want, as long as they finish before the court deadline. If the parties go through the court's ADR program, evaluators do not charge any fees for the first half hour spent scheduling or preparing for the evaluation conference. They also do not charge fees for the first two hours of the evaluation. If parties need more time, they must pay that person's regular fees. Some evaluators ask for a deposit before evaluation starts. Evaluators who do this must give back whatever is left after counting the time he or she spent preparing for or doing the evaluation. A party whose court fees have been waived (cancelled) may ask if their evaluation fees or deposit can be waived.

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